

September 16, 2004

[Mr./Ms.] [First Name] [Last Name]
[Title]
[Company]
[Address]
[Address]

Dear [First Name]:

Is your restaurant technology ready for the 21st century?

Savvy operators like Darden Restaurants take a long view when it comes to their restaurant applications, putting into place building blocks that can serve them well for a decade or more. So when it came time for Darden to replace their aging point-of-sale software, they looked for more than site functionality. Darden wanted an enterprise platform to serve as the foundation for their next generation restaurant IT strategy. There was only one solution that had what Darden needed for today and the future.

Darden chose to move forward with SIVA.

A true next generation offering, the *iSIVA*TM suite uses emerging technologies to solve some of the biggest problems associated with the POS systems found in restaurants today. The software's enterprise architecture and embedded communications streamline access to operations information and consolidate application support. An open, platform-neutral design gives restaurant operators options for tomorrow.

And at SIVA we offer more than innovative software. When it comes to service and level of commitment to our customers' projects, we also set a new standard.

Take a look at why the largest casual dining chain in the world selected SIVA. Then give us a call at 561.272.2121 and we'll show you tomorrow's technology today. If you are planning for the future, it's time to talk to SIVA. SIVA is what's next.

Sincerely,

Jim Melvin
CEO

JWM/jg

P.S. Going to FS/TEC? I'd like to personally invite you to take a look at our innovative solutions at the upcoming show in Orlando, October 24th-27th, either in our booth (#510) or during a private meeting in our hospitality suite at the Gaylord Palms.